

## Electronic Acknowledgement Receipt

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|---|---|
| <b>EFS ID:</b>                              | 5110702   |
| <b>Application Number:</b>                  | 10698196  |
| <b>International Application Number:</b>    |   |
| <b>Confirmation Number:</b>                 | 3553  |
| <b>Title of Invention:</b>                  | Service management using multiple service location managers |
| <b>First Named Inventor/Applicant Name:</b> | Michael Harville  |
| <b>Customer Number:</b>                     | 22879   |
| <b>Filer:</b>                               | John Paul Wagner Jr./Emilie Benschoter                      |
| <b>Filer Authorized By:</b>                 | John Paul Wagner Jr.  |
| <b>Attorney Docket Number:</b>              | 200313240-1   |
| <b>Receipt Date:</b>                        | 07-APR-2009   |
| <b>Filing Date:</b>                         | 30-OCT-2003   |
| <b>Time Stamp:</b>                          | 14:28:20  |
| <b>Application Type:</b>                    | Utility under 35 USC 111(a)                                 |

### Payment information:

|                        |    |
|------------------------|----|
| Submitted with Payment | no |
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### File Listing:

| Document Number | Document Description | File Name            | File Size(Bytes)/Message Digest                         | Multi Part/.zip | Pages (if appl.) |
|-----------------|----------------------|----------------------|---|-----------------|------------------|
| 1               |                      | 200313240-1-Resp.pdf | 122412<br>d85f0085736ccdd4825f20eb475c2ea277263<br>511f | yes             | 20               |

| <b>Multipart Description/PDF files in .zip description</b> |   |              |            |
|--|---|--------------|------------|
|  | <b>Document Description</b>                           | <b>Start</b> | <b>End</b> |
|  | Amendment/Req. Reconsideration-After Non-Final Reject | 1            | 2          |
|  | Claims  | 3            | 12         |
|  | Applicant Arguments/Remarks Made in an Amendment      | 13           | 20         |

**Warnings:**

**Information:**

|                                     |        |
|-------------------------------------|--------|
| <b>Total Files Size (in bytes):</b> | 122412 |
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.